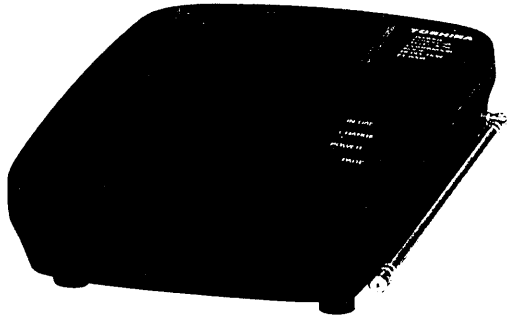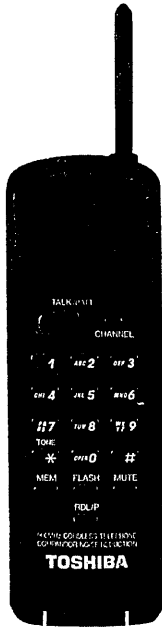# TOSHIBA

900MHz
CORDLESS TELEPHONE

FT-8006BK

TOLL FREE CUSTOMER SERVICE
1-800-631-3811

Should your unit require service, please refer to the
"Toshiba service procedure" in your owner's manual.

IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Read and understand all instructions.

2. Follow all warnings and instructions marked on the product.

3. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a dry cloth for cleaning.

4. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.

5. Do not place this product on an unstable cart, stand, or table. The telephone may fall, causing serious damage to the telephone.

6. Slots and openings in the cabinet and the back or bottom are provided for ventilation, to protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.

7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.

8. Do not allow anything to rest on the power cord. Do not locate this product where the cord will be abused by persons walking on it.

9. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.

10. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.

11. To reduce the risk of electric shock, do not disassemble this product, but take it to a qualified service personnel when some service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.

1

12. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following condition:

A. When the power supply cord plug is damaged or frayed.

B. If liquid has been spilled into the product.

C. If the product has been exposed to rain or water.

D. If the product does not operate normally by following the operating instructions. Adjust only those controls, that are covered by the operating instructions because improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.

E. If the product has been dropped or the cabinet has been damaged.

F. If the product exhibits a distinct change in performance.

13. Do not use the telephone to report a gas leak in the vicinity of the leak.

CAUTION: TO REDUCE THE RISK OF FIRE OR INJURY TO PERSONS BY BATTERY, READ AND FOLLOW THESE INSTRUCTIONS.

1. Use only the appropriate type and size battery pack specified in the instruction manual provided for this product.

2. Do not dispose of the battery pack in a fire. The cell may explode. Check with State and local codes for possible special disposal instructions.

3. Do not open or mutilate the battery pack. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.

4. Exercise care in handling battery in order not to short the battery with conducting materials such as rings, bracelets, and keys. The battery or conductor may overheat and cause burns.

5. Charge the battery pack provided with or identified for use with this product only in accordance with the instructions and limitations specified in the instruction manual provided for this product.

6. Observe proper polarity orientation between the battery pack and battery charger.

ATTENTION: THE PRODUCT THAT YOU HAVE PURCHASED CONTAINS A RECHARGEABLE BATTERY. UNDER VARIOUS STATE AND LOCAL LAWS, IT MAY BE ILLEGAL TO DISPOSE OF THIS BATTERY INTO THE MUNICIPAL WASTE STREAM. PLEASE CHECK WITH YOUR LOCAL GOVERNMENT FOR DETAILS IN YOUR AREA FOR RECYCLING OPTIONS OR PROPER DISPOSAL.

SAVE THESE INSTRUCTIONS

The RBRC™ Seal
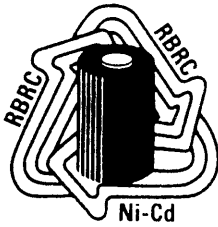
The RBRC™ Seal on the (easily removable) nickel-cadmium battery (contained in our product) indicates that Toshiba America Consumer Products, Inc. (TACP) is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States. The RBRC™ program provides a convenient alternative to placing used nickel-cadmium batteries into the trash or municipal waste, which is illegal in some areas.

TACP's payments to RBRC™ make it easy for you to drop off the spent battery at local retailers of replacement nickel-cadmium batteries, or at authorized TACP product service centers. You may also contact your local recycling center for information on where to return the spent battery. Please call 1-800-8-BATTERY for information on Ni-Cd battery recycling in your area. TACP's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

Detach the battery compartment cover on the handset and remove the nickel-cadmium battery pack.

RBRC™ is a trademark of Rechargeable Battery Recycling Corporation.

SERVICE REQUIREMENTS

If the cordless telephone should malfunction, all repairs will be performed by an authorized Toshiba Service Station. This unit has been registered within the FCC for direct connection to the telephone network. Under the FCC program, no customer is authorized to repair this unit. This applies to a unit both in and out of warranty. If an unauthorized repair is performed, the registration of the unit for direct connection to the network will be null and void. If the unit is still in warranty, the remainder of the warranty period will also be null and void.

It is the responsibility of users requiring service to report the need for service to their Toshiba dealer.

IMPORTANT INSTRUCTIONS TO USERS

Your FT-8006 BK has been designed and constructed to conform to federal regulations and can be connected to the phone line as described in this manual.

Please note that each product connected to the telephone line places a certain load on the line. We designate this as the unit's "Ringer Equivalence Number".

It is most unlikely, but . . . If your FT-8006 BK should cause problems on the phone line, the phone company has the right to temporarily discontinue your service. If this happens, the phone company will notify you and give you the opportunity to correct the problem. Also, you need to know that the phone company does have the right to make changes in their lines and/or equipment.

If these changes might affect your FT-8006 BK (or require changes in the FT-8006 BK or its connection), the phone company will notify you in writing, so you have the chance to take whatever action necessary to ensure uninterrupted phone service.

FCC REQUIREMENTS

You are no longer required by the FCC to notify your local telephone company of your intent to connect a new telephone. Your local telephone company may call you and request information about your phone such as: the brand name, model number, registration number, and ringer equivalence number. This information is provided on a label located at the bottom of the base unit and handset.

You may not directly connect your FT-8006 BK to coin telephone services. Check with your local telephone company if you wish to connect your FT-8006 BK to a party line service. Some party line services require a special adaptor or modification to your telephone.

Finally, it should be noted that some cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs; to minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR; and, if interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.

4

INTRODUCTION

Toshiba America takes pride in presenting the FT-8006 BK, one of the finest telephones available. Intelligent design, superb craftsmanship, and the latest technological advances have been combined to provide you with a telephone that is easy to operate and will provide you with years of dependable service. Please take the time now to read your Owner's Manual carefully, so that you may enjoy the many convenient features of your FT-8006 BK telephone.

FEATURES

- 900 MHz Transmission.

- Telephone numbers can be dialed using tones, rotary dial type pulses, or a combination of both.

- Auto channel scan (40 channels) to avoid interference.

- Compandor noise reduction circuit minimizes any noise from radio or other appliances as much as possible.

- Automatic Digital Security Codes (65,536) prevent unauthorized calls.

- 7 days long life battery in standby mode.

- Mute function turns off the microphone on the handset.

- Bell in Auto Talk.

- Up to 10 telephone numbers can be stored in memory, each with a maximum length of 16 digits.

- Automatic and manual dialing can be combined within the same dialing sequence.

- Memory locations can be accessed individually or successively, in any order or combination, all in one dialing sequence.

- Pauses may be programmed, where needed, in the middle of an automatic dialing sequence.

- Combination storage is available for simplified memory programming and expanded number range.

- Compatibility with alternate long distance services.

- Automatic Redial button for access to last dialed telephone number (up to 32 digits).

- Designed for use as a wall phone or desk phone.

- Flash function for convenient hook-switch control useful for local telephone company service.

- Hearing Aid Compatibility lets you use your cordless telephone if you wear a hearing aid equipped with a T (telephone) switch.

- Page sounds a tone from the base unit to the handset.

- Battery low indicator.

- Instant Talk, Instant Standby.

- Multi-key answer.

5

INSTALLATION

1. CONNECTING THE TELEPHONE LINE

Two telephone wires of different length are supplied.
Use either of them depending on the distance between the base unit and the modular wall jack.

(1) Plug one end of the telephone line cord into the base modular jack on the rear of the base unit.
(2) Plug the other end of the telephone line cord into the modular wall jack.

Notes
- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- If you experience an excessive amount of noise or static, try relocating the base unit away from the interference source, i.e. TV, radio, appliances.

2. CONNECTING THE AC POWER
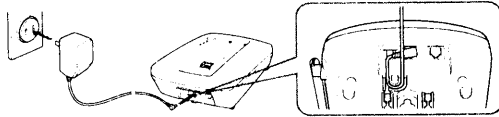
Connect the plug at the end of the AC adaptor to a standard 120V AC outlet and the other end to the rear of the base unit. Make sure to twine the AC adaptor cord to the strain relief notch so that the DC jack does not come off by strained force, also make sure to route the AC adaptor cord where it will not create a trip hazard, or where it could become chafed and create fire or other electrical hazards.

Notes
- Do not attach the AC power supply cord to building surfaces using metal fittings.
- Use only with the supplied Toshiba TAC-8000BK AC adaptor.
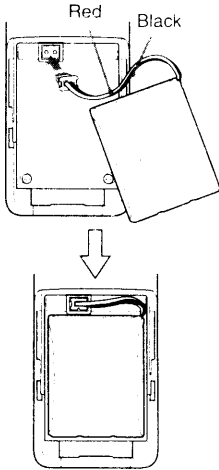
r – – – CUT – – – – – – – – – – – – – – CUT – – – –
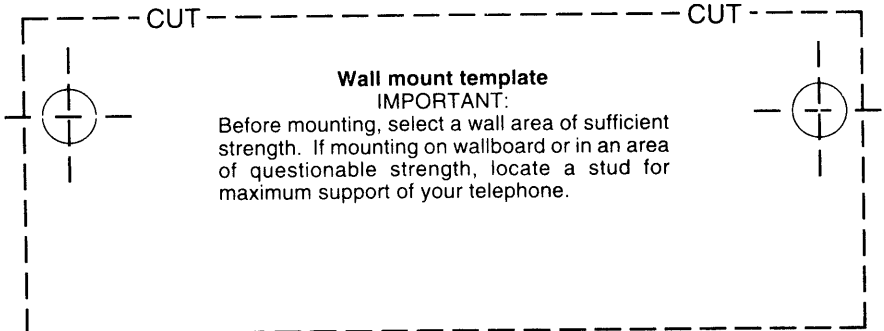
Wall mount template
IMPORTANT:
Before mounting, select a wall area of sufficient strength. If mounting on wallboard or in an area of questionable strength, locate a stud for maximum support of your telephone.

3. INSTALLING THE BATTERY PACK

Red Black

1 Remove the battery compartment cover on the back of the handset by sliding it down.
2 Plug the battery pack's connector into the connector in the battery compartment.

Notes
- Do not force the connectors together. They fit only one way.
- With the handset held upright, the black wire should be to the right side of the battery connection terminal, and the red wire should be to the left side of the battery connection terminal.

3 Place the battery pack in the battery compartment.
4 Replace the battery compartment cover by sliding it up. Make sure not to get the wires from the battery pack caught in the cover.

4. CHARGE THE BATTERY PACK

The supplied Ni-Cd battery pack is not charged. It is important that this battery is charged for 12 to 16 hours continuously without any interruption before you use the handset for the first time. **During this initial charging of the supplied battery pack or a new battery pack for replacement, locate the telephone where it can remain completely undisturbed and untouched. Do not hook the base up to a telephone line for the initial charging sequence.**

After installing the battery pack, place the handset on the base unit. The CHARGE LED lights during charging. If the CHARGE LED does not light, make sure that the AC adaptor is plugged in and the handset is correctly placed on the base unit.

Notes
- The battery pack is not charged properly if the charging contacts are dirty or tarnished. Clean the contacts occasionally with a dry cloth.
- The supplied rechargeable battery pack should last for several years. It, however, will eventually deteriorated and lasts only for short time even if it is charged. If this happens, you need to replace it with a new one. You can order a rechargeable battery pack at your local Toshiba dealer or authorized parts distributor.

Call 1-800-631-3811.

7

WALL MOUNTING

You can mount the base unit on the wall.

MOUNTING ON A STANDARD WALL PLATE

The base unit is designed to be mounted on a standard wall plate.

① Plug the AC adaptor into the DC IN 9V jack, and route the cord through the left guides.

AC adaptor cord ————————————— Telephone Cord

② Plug the short telephone cord into the TEL LINE jack, and route the cord through the right upper guide.

Plug the other end of the telephone cord into the modular jack on the wall.

③ Place the base unit on the posts of the wall plate and push down until it is firmly seated. Remove the switch hook tab. Flip it over as shown and replace it in the unit.

④ Plug the AC adaptor into a standard 120V AC wall outlet.
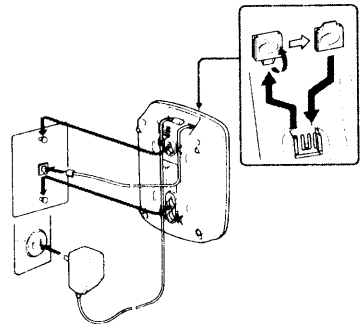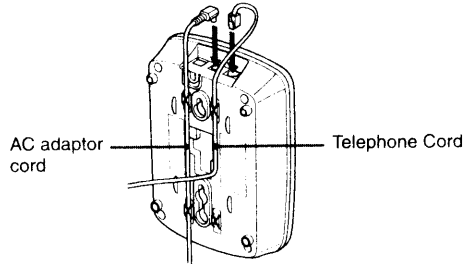
Note

Do not use any outlet controlled by a wall switch.

When you don't have a standard wall plate

Thread two screws into the wall and mount the base unit on the screws. Make sure that the wall and screws are strong enough to hold the base unit.

① Plug the AC adaptor and telephone cord, and route the cords through the guides as described above.

2 Thread two screws 3-15/16 inches apart into the wall with the heads protruded about 1/5 inch. (Use the template on page 6.)

$3\frac{15}{16}$ (100mm)

$\frac{1}{5}$ (5mm)

$\frac{1}{5}$ (5mm)
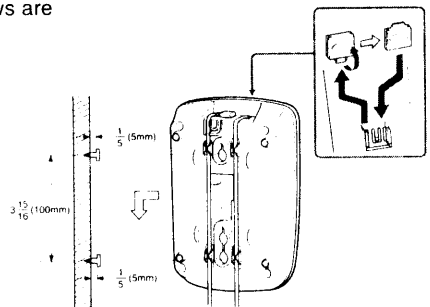
3 Place the base unit on the screws and push down until it is firmly seated. Then, attach the switch hook tab upside down and connect the AC adaptor into a wall outlet.

8

LOCATIONS OF CONTROLS

HANDSET CONTROLS

Rubber Antenna

Speed Dial Index
Card (back)
Write the memory
dialing numbers.

TALK/BATT (Battery) LED

TALK button

CHANNEL Button

0–9, *, #
Dial Buttons

TONE Button

MEM (Memory) Button

FLASH Button

MUTE Button

RDL/P (Redial/Pause) Button

Rechargeable
Battery Pack (back)

TOSHIBA

Charging Contacts

BASE UNIT CONTROLS

DC IN 9V Jack

T-P (Tone-Pulse)
Switch

TEL (Telephone) LINE
Modular Jack

TOSHIBA
900MHz
CORDLESS
TELEPHONE
COMPANDOR
NOISE
REDUCTION
FT-8006

Base Antenna

IN USE LED

CHARGE LED

POWER LED

Charging Contacts

PAGE Button

Please see "LOCATION OF CONTROLS" for the location of each button used for the following operations.

TONE/PULSE SETTING

Set the T-P switch located back of the base unit for the type of service you have (tone or pulse). If you are not sure which type of service you have, do this simple test.

① Set the T-P switch to the T position.

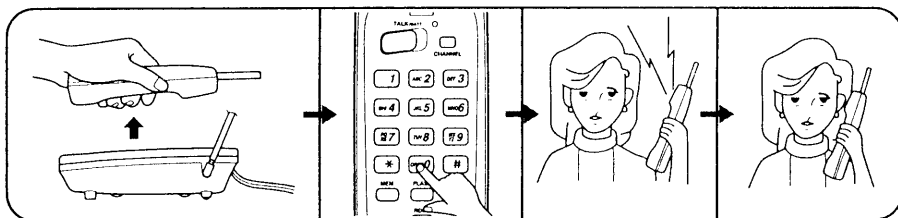② Press the TALK button on the handset and listen to a dial tone.

③ Press any number other than 0. If the dial tone stops, you have Tone service. If the dial tone continues, you have Pulse service.

④ If you have Pulse service, set the T-P switch to the P position.

> **Note**
> In Pulse service, you cannot use the # button.

MAKING A CALL

1. PLACING A CALL

Lift the handset from the base unit, and press the TALK button. The TALK/BATT LED lights.

Dial the desired phone number by pressing the numbered buttons.

Wait for the phone you have called to begin ringing

When the other party answers, you may begin speaking. To disconnect the call, return the handset to the base unit or press the TALK button.

> **Notes**
> • If the handset fails to get into the talk mode after the TALK button is pressed, an error tone sounds. In this case, press the TALK button again, move closer to the base unit, or return the handset to the base unit. Wait for a few seconds, lift the handset and press the TALK button again.
> • The telephone calls is cut off when the AC power supply fails during conversation. If this happens, return the handset to the base unit immediately.
> • Do not pull out the battery in the handset during call. If you do so, the base unit is left to hold the line.
> • If a power interruption occurs, press the TALK button. The handset returns to standby mode.
> • If you are out of range, you will hear the interference and the line will be disconnected after 20 seconds. In this case, move closer to the base unit.

2. ANSWERING A CALL

Your phone will ring when someone is calling your number. Simply lift the handset from the base unit to answer the call; there is no need to press the TALK button.

To disconnect the call, return the handset to the base unit or press the TALK button.

Multi-key answer

If the handset is already out of the base unit when the phone rings, press the TALK button or any dialing key including * and # to answer your call.

INSTANT TALK FUNCTION

When the handset is placed on the base unit, you can answer the call instantly by lifting the handset. You need not press the TALK button.

INSTANT STANDBY FUNCTION

You can disconnect the call instantly by placing the handset on the base unit. You need not press the TALK button.

3. IF THE LINE IS NOISY

Basically the phone automatically selects a clear channel.
If interference noise is heard, press the CH button during conversation. While a channel is selected, the TALK/BATT LED blinks. If the channel selection is unsuccessful, an error beep sounds. Move closer to the base unit and try again.

4. REDIALING

The RDL/P (redial/pause) button dials the last number (up to 32 digits) that you called. This feature is useful when the number you called was busy.

To use this feature, simply press the RDL/P button immediately after selecting the talk mode. The last number called will then be dialed again.

Notes
- If you press any button except the TALK button, the phone will not redial. The RDL/P button must be pressed immediately after selecting the talk mode.
- If there is no numbers previously dialed, an error tone sounds.

5. USING THE CALL WAITING SERVICE, ETC.

The FLASH button is used to send a timed hookflash on the telephone line for accessing services such as call waiting, etc. (Call waiting is a telephone company service.)

To use this feature, simply press FLASH button while in the talk mode.

Note
The FLASH button is also used to obtain a new dial tone. Be careful not to press the FLASH button during normal conversation as this will cause your party to be cut off.

11

6. SENDING TONE SIGNAL (for Pulse service user)

Even if you have Pulse service (the T-P switch is set to P), the */TONE button allows you to access a computer or computer-based services such as Sprint, MCI, etc., that respond to Tone signal only. If you have Tone service, this operation is not necessary.

(1) Dial the local number to the computer or calling service.

(2) After you have reached the number, press the */TONE button and continue to dial your access code or any other number required.

7. MUTING

Press the MUTE button to turn off the microphone during a conversation.

The TALK/BATT LED blinks. You may speak to someone in the room with you without the caller overhearing.

To resume normal conversation, press the MUTE button or TALK button again.

8. PAGING

You can send a signal from the base unit to the handset.

Press the PAGE button on the base unit.

┌─ Notes ──
│ • The handset keep beeping as long as you press the PAGE button.
│ • You cannot page when the handset is engaged in conversation.
│ • Paging will be cancelled when a call comes in.
└──

9. CHANGING THE DIGITAL SECURITY CODE

The first time you charge the battery pack, a random security code is automatically assigned between the base unit and the handset.
Only a handset having this unique security code can make calls through the base unit. This system prevents the possibility of other cordless telephone handsets making calls through your base unit. If you wish to change the security code:

Place the handset on the base unit. Press the PAGE button on the base unit until the ringer sounds. Remove the handset from the base unit for at least 5 seconds. Place the handset back on the base unit to complete the code change.

10. IF THE BATTERY BECOMES LOW

When the battery pack in the handset is very low and needs to be recharged, the TALK/BATT LED will blink and the handset will sound a short beep every 3 seconds during conversation. When this occurs, finish the call as soon as possible, and return the handset to the base unit for charging.

Notes

- If the battery becomes low while paging or storing numbers, the operations will be cancelled and the TALK/BATT LED blinks.
- If a call comes in when the battery is too low to operate proper transmission, you will be unable to answer on the unit or the call will be disconnected.

MEMORY DIALING

You can store 10 telephone numbers in memory.

1. STORING NUMBERS

You can store up to 16 digits including #, * and RDL/P in one memory number.

(1) Pick up the handset from the base unit. (Do not press the TALK button.)

(2) Press the MEM button.

(3) Dial the telephone number you wish to store.

(4) Press the MEM button.

(5) Press a dial button (0 to 9) you wish to use as the memory number button.

You will hear a long beep when the number is successfully stored.

To store more telephone numbers, repeat the steps from (2) to (5).

(6) Return the handset to the base unit.

(7) Record the telephone numbers on the SPEED DIAL INDEX CARD, and place it on the back of the handset.

EXAMPLE: To store 9012345 in memory number 3

(MEM) (9) (0) (1) (2) (3) (4) (5) (MEM) (3)

> **Notes**
> * Be sure to listen to the tone or pulsing sound as you press each number. This will ensure that the number pressed has been properly entered.
> * If you make a mistake, start from step (2).
> * If you enter a number that exceeds 16 digits, you will hear a warning beeps.
> * The RDL/P button is used to store a pause.

Erasing a stored telephone number

(1) Pick up the handset. (Do not press the TALK button.)

(2) Press the MEM button twice.

(3) Press the memory number button you wish to erase.
When erasing is completed, you will hear a long beep.

EXAMPLE: To erase the telephone number in memory number 1

(MEM) (MEM) (1)

Replacing a telephone number

Just store the new number following the same steps in "1. STORING NUMBERS".
The new number will replace the previously stored one.

┌─ **Notes** ───┐
While storing or erasing numbers,
• If more than 20 seconds elapse between pressing buttons, the operation will be cancelled and
you must start over again.
• If you press a wrong button, an error tone sounds and the phone returns to the Standby mode.
• If a call comes in, the operation is cancelled and the ringer sounds.
• If you press the PAGE button, the operation is cancelled and the paging signal sounds.
• If you press the TALK button, the operation is cancelled and the phone goes into the Talk mode.
└───┘

2. DIALING A STORED NUMBER

① Pick up the handset and press the TALK button.

The TALK/BATT LED lights.

② Press the MEM button.

③ Press the memory number button (0 to 9).

The stored number will be dialed.

┌─ **Notes** ───┐
• If you press a wrong button, an error tone sounds. Start from step ②.
• If you press a memory number button which has no telephone number stored, an error tone
sounds. Start from step ②.
└───┘

3. ADDITIONAL INFORMATION ABOUT MEMORY DIALING

Storing mixed Tone/Pulse mode numbers (for Pulse service user)

You can store mixed mode numbers to make it easy to access long distance services.

① Press the MEM button, and press the number to the service.

② After you have reached the number, press the ✻/TONE button and continue to dial the number
required.

③ Press the MEM button.

④ Press the memory number button.

You will hear a long beep when the number is successfully stored.

⑤ Return the handset to the base unit.

EXAMPLE: To store the number 1234567 (number of the service) and 8901234 (number to
access by the Tone signal) in the memory number 3

(MEM) ① ② ③ ④ ⑤ ⑥ ⑦ (TONE) ⑧ ⑨ ⓪ ① ② ③ ④ (MEM) ③

15

Inserting a pause in memory

Use the RDL/P (redial/pause) button to make an outgoing call through a PBX or long distance services. Each time you press the RDL/P button, a pause of about three seconds is inserted during the dialing sequence. If more than three seconds are needed, press the RDL/P button twice.

EXAMPLE: To store the number 0-1234567 to make a call through a PBX in the memory number 1

(MEM) (0) (RDL/P) (1) (2) (3) (4) (5) (6) (7) (MEM) (1)

Chain dialing

Combining the ordinary dialing and memory dialing, you can dial a long telephone number with less steps.

Method 1:
Divide the number into two portions and store them in two memory numbers.

EXAMPLE: The first portion is stored in memory number 1 and the 2nd portion in memory number 2. When you call, press these buttons.

(TALK) (MEM) (1) (MEM) (2)

Method 2:
Store the first portion in memory and dial the rest numbers.

EXAMPLE: The first portion is stored in memory number 1 and the rest of numbers are 1234567. When you call, press these buttons.

(TALK) (MEM) (1) (1) (2) (3) (4) (5) (6) (7)

Method 3:
Dial the first portion and store the second portion in memory.

EXAMPLE: The first portion is 1234567 and the second portion is stored in memory number 1. When you call, press these buttons.

(TALK) (1) (2) (3) (4) (5) (6) (7) (MEM) (1)

For further operating instructions,

call TOSHIBA CUSTOMER SERVICE at 1-800-631-3811.

SPECIFICATIONS

HANDSET

Transmit frequency	902.078MHz to 904.030MHz
Receive frequency	925.999MHz to 927.951MHz
Power Source	Customer Replaceable Ni-Cd Battery
	600 mAH 3.6 V DC
Battery Life	7 days at Standby Mode, after proper initial charging cycle
Dimensions (H/W/D)	Approx. $6^1/_2$" x $2^1/_4$" x $1^1/_2$" (162 x 54 x 38 mm)
	Antenna Length $2^1/_4$" (54.9 mm)
Weight	Approx. 7.8 oz (220 g)

BASE UNIT

Transmit frequency	925.999MHz to 927.951MHz
Receive frequency	902.078MHz to 904.030MHz
Power Source	AC 120 V 60 Hz/DC 9 V
Dimensions (H/W/D)	Approx. $2^1/_4$" x $5^1/_8$" x $7^1/_2$" (55 x 128.85 x 188 mm)
Weight	Approx. 13.9 oz (395 g)

SUPPLIED ACCESSORIES

Rechargeable Battery	(1) TRB-8000 Part #. RC004931
AC Adaptor	(1) TAC-8000BK Part #. RC004930
Short Telephone Cord	(1) Part #. RC001872
Long Telephone Cord	(1) Part #. RC001861
Owner's Manual	(1) Part #. RC004932
Speed Dial Index	(1) Part #. RC004933

For purchase of Accessories, please call 1-800-631-3811.

TROUBLESHOOTING GUIDE

Should any problem occur with the set, make the following simple tests to determine whether or not servicing is required. If the problem persists after you have made these tests,

call 1-800-631-3811 for Customer Service.

Problem	Cause
No dial tone.	1. AC adaptor of the base unit is not plugged into a working AC 120 V outlet. Make sure the outlet is not controlled by a wall switch. 2. Battery is low → Place the handset in the base unit and recharge. 3. Telephone line cord is detached → Check wall jack. 4. The telephone is in standby mode→ Press TALK button. 5. Telephone line trouble → Check line with a conventional phone.
No calls come in.	1. All of the above except 4. 2 The TALK LED is on indicating the telephone is in the TALK mode → Press TALK button to disconnect and return to standby mode.
Static noise on conversation	1. Approaching maximum range from the base unit → Make sure that the base antenna is raised vertically. 2. Outside range of the base unit → Move closer to the base unit. 3. Battery is low → Place the handset on the base unit and charge. 4. General interference from TVs, Appliances, baby monitors, other cordless telephones, etc. → Move away from interference source. 5. Base unit is located in an area with high interference → Relocate the base unit.
Battery goes low too quickly.	1. Battery not fully charged on initial charge cycle. Battery must be charged for 12 to 16 hours without any interruption. 2. If the battery is more than one year old, it may need to be replaced.

TELEPHONE/TELEPHONE ANSWER MACHINE LIMITED WARRANTY

Toshiba America Consumer Products, Inc. ("TACP") and Toshiba Hawaii Inc. ("THI") make the following limited warranties. These limited warranties extend to the original consumer purchaser or any person receiving this set as a gift from the original consumer purchaser and to no other purchaser or transferee.

Limited One (1) Year Warranty of Parts and Labor

TACP/THI warrant this product and its parts against defects in materials or workmanship for a period of one year after the date of original retail purchase.
During this period, TACP/THI will repair a defective product or part, without charge to you. You must deliver the entire unit to a TACP/THI Authorized Service Station. You are responsible for all transportation and insurance charges for the unit to and from the Authorized Service Station. If you live in the Continental U.S.A. you may, at your option, for ward your product for exchange to:
Toshiba America Consumer Products Inc.
Returns Center
1420C Toshiba Dr.
Lebanon, TN37087
You are responsible for all transportation and insurance charges for the product to the Returns Center. Products shipped to the Return Center must be insured and safely and securely packed, preferably in the original shipping carton, and a letter explaining the defect and also a copy of the bill of sale or other proof of purchase must be enclosed.
Upon receipt we will, at our option, exchange the unit with a new or refurbished unit.

Owner's Manual

You should read the owner's manual thoroughly before operating this product.

Your Responsibility

The above warranties are subject to the following conditions.
(1) You must retain your bill of sale or provide other proof of purchase.
(2) These warranties are effective only if the product is purchased and operated within the U.S.A or Puerto Rico.
(3) Warranties extend only to defects in materials or workmanship as limited above and do not extend to any product or parts which have been lost or discarded by you or to damage to products or parts caused by misuse, accident, damage caused by Acts of God, such as lightning or fluctuations in electric power, improper installation, improper maintenance or use in violation of instructions furnished by us; or to units which have been altered or modified without authorization of TACP/THI or to damage to products or parts thereof which have had the serial number removed, altered, defaced or rendered illegible.
(4) After the warranty period has expired in the U.S.A. Call (800)-631-3811 to receive information concerning the closest Authorized Service Station in your area or receive information on an exchange price. Payment must be enclosed with product in the form of a certified check or money order and for ward your product to:
Toshiba America Consumer Products Inc.
Returns Center
1420C Toshiba Dr.
Lebanon, TN37087l
(5) Physically damaged product are not acceptable for repair or exchange within or after the warranty period expires and will be returned as received.

How to Obtain Warranty Service

In the event a problem should develop with your product, please proceed as follows:
(1) Arrange for the delivery of the product to the TACP/THI Authorized Service Station Products Shipped to the Service Station must be insured and safely and securely packed, preferably in the original shipping carton, and a letter of explaining the defect and also a copy of the bill of sale or other proof of purchase must been closed. All transportation and insurance charge must be prepaid by you.

In The Continental United States contact:

Toll Free
1-800-631-3811

In Hawaii contact:

Toshiba Hawaii
327 Kamakee Street,
Honolulu, HA 96814
(808)-521-5377

All warranties implied by state law, including the implied warranties of merchantability and fitness for a particular purpose, are expressly limited to the duration of the limited warranties set forth above. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. With the exception of any warranties implied by state law as hereby limited, the foregoing express warranty is exclusive and in lieu of all other warranties, guarantees, agreements and similar obligations of manufacturer or seller with respect to the repair or replacement of any product or parts.

In no event shall TACP or THI be liable for consequential or incidental damages. Some states do not allow the exclusion or limitation of incidental or consequential damages so the above limitation may not apply to you.

No person, agent, distributor, dealer, service station or company is authorized to change, modify or extend the terms of these warranties in any manner whatsoever. The time within which an action must be commenced to enforce any obligation of TACP and THI arising under this warranty or under any statute, or law of the United States or any state thereof, is hereby limited to one year from the date you discover or should have discovered, the defect. This limitation does not apply to implied warranties arising under state law. Some states do not perm it limitation of the time within you may bring an action beyond the limits provided by state law so the above provision may no apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

IMPORTANT: PACKING AND SHIPPING INSTRUCTION

When you send the product to a service center, you should use the original carton box and packing material, then insert the original carton box containing the unite into another carton, using more packing material.